
QAC Step by Step

Edit Existing Domestic Complaint

FGIS *online*



QAC Home Page

QAC Home

0.0.0

Quality Assurance Control Home Page

Performance

[Create New Targeted SIMS](#)
[Edit New SIMS](#)
[Edit Existing SIMS](#)

[Create New Targeted STEP](#)
[Edit New STEP](#)
[Edit Existing STEP](#)

Ability

[Edit Existing Corrective Action](#)

[Create New Opinion](#)
[Edit Existing Opinion](#)

[Create New OTS](#)
[Edit Existing OTS](#)

[Create New PAS](#)
[Edit Existing PAS](#)

[Create New Referee](#)
[Edit Existing Referee](#)

[Create New Survey](#)
[Edit Existing Survey](#)

[Create New Voluntary STEP](#)
[Edit Existing Voluntary STEP](#)

Supervision Samples

[Create Domestic Complaint](#)
[Edit Existing Domestic Complaints](#)

[Create Foreign Complaint](#)
[Edit Existing Foreign Complaints](#)

Other

[Early Alert Program](#)

[SIMS Record Search](#)
[STEP Record Search](#)

Reports

[Reports](#)

Graphs

[Graphs](#)

Administration

[SIMS Tolerances](#)
[SIMS Distribution Rates](#)

[Random SIMS Stratified Rates](#)
[Flagged SIMS Profiles](#)

[Random STEP Submission Rates](#)
[Flagged STEP Profiles](#)

[Factor Threshold Score](#)



[GIPSA | USDA.gov](#)

[FOIA](#) | [Accessibility Statement](#) | [Privacy Policy](#) | [Non-Discrimination Statement](#) | [Information Quality](#) | [FirstGov](#) | [White House](#)

The small link at the top left (example is “QAC Home”) is called a Breadcrumb. These can be clicked to navigate to other pages or come back “Home”.

Domestic Complaint

- ▶ Domestic Complaints are caused when someone claims that results/grades obtained from one circuit are different than results/grades obtained from another circuit.
- ▶ When QACS/FOSS receives a complaint they will click the Create Domestic Complaint link. QACS will perform a search of IDW for all the records needed and attach the records.
- ▶ Each OSP sends the samples and work records to the BAR for review. BAR will click Edit Existing Domestic Complaints link and enter their results.
- ▶ QACS or FOSS can review data.
- ▶ QACS emails results to involved OSP , FOSS and BAR.

Edit Existing Domestic Complaint

QAC Home > Domestic Complaint Search

Quality Assurance Control
Domestic Complaint Search

0.0.7

Home : About GIPSA : Help : Contact Us : Logout

Complaint #:

Carrier ID:

Inspection Date Range: to

Fiscal Year Range to

Status:
Withdrawn
Closed
Select >> << Remove

Commodity Class/Subclass:

Buckwheat (BUCK)	
Buckwheat Hulls (BUHL)	
Confectionary Sunflower Seed (CSF)	
Crambe (CRAM)	
Hops (H)	
Khorasan (KHOR)	
Millet (MILLET)	
Mustard Seed (MS)	
Popcorn (PS)	
Rapeseed (RAPE)	
Safflower Seed (SAF)	
Wheat (WHEAT)	
Whole Buckwheat Groats (WBWG)	
Barley (BAR)	
Barley (BLY)	

Select >> << Remove

Service Point:

010890 - DECATUR, AL	
012100 - MOBILE, AL (PUBLIC)	
020070 - CASA GRANDE, AZ	
020900 - YUJUA, AZ (BARKLEY SEED)	
030910 - CRAWFORDSVILLE, AR (Gulf Rice)	
032070 - JONESBORO, AR (SUB OFFICE)	
032071 - Jonesboro, AR (Riceland Parboiled)	
032072 - Jonesboro, AR (Riceland white)	
032420 - MCGEHEE, AR (Harvest Rice)	
032880 - NORTH LITTLE ROCK, AR	
033730 - STUTTGART, AR (FIELD OFFICE)	
033731 - Stuttgart, AR (Riceland Parboiled)	
033732 - Stuttgart, AR (Riceland white)	
033733 - Stuttgart, AR (Producers parboiled)	
033734 - Stuttgart, AR (Producers white)	

Select >> << Remove

Search Return

- If you know the Complaint number, type it in the Complaint # box and press Search.
- To see a complete list of complaints, leave page blank and press Search.
- To narrow your list, search by choosing dates, fiscal years, service points, commodities, or carrier ID and press Search.
- Complaint Status includes Active, Withdrawn, and Closed.

Domestic Complaint List

QAC Home > Domestic Complaint Search > Domestic Complaint List 0.0.7

**Quality Assurance Control
Domestic Complaint List**

Action	Complaint #	Fiscal Year	Status	Date Created
Edit	2011DOM1	2011	Active	5/19/2009
Edit	2009DOM9	2009	Active	6/4/2009
Edit	2009DOM8	2009	Active	6/3/2009
Edit	2009DOM7	2009	Active	5/20/2009
Edit	2009DOM6	2009	Active	5/19/2009
Edit	2009DOM5	2009	Active	5/14/2009
Edit	2009DOM3	2009	Withdrawn	5/8/2009
Edit	2009DOM2	2009	Active	5/8/2009
Edit	2009DOM1	2009	Active	5/5/2009
Edit	2008DOM1	2008	Active	5/19/2009
Edit	2007DOM1	2007	Active	5/19/2009
Edit	2000DOM1	2000	Active	5/19/2009

[Return](#)

GIPSA | [USDA.gov](#)
[FOIA](#) | [Accessibility Statement](#) | [Privacy Policy](#) | [Non-Discrimination Statement](#) | [Information Quality](#) | [FirstGov](#) | [White House](#)

- Page lists Domestic Complaints.
- Click the word Edit to pull up a complaint.

Edit Domestic Complaint – QACS/FOSS

QAC Home > Domestic Complaint Search > Domestic Complaint List > Edit Domestic Complaint 0.0.7

Quality Assurance Control
Edit Domestic Complaint

Complaint #: 2009DOM9
Fiscal Year: 2009
Status:

Origination Location Remarks:

Destination Location Remarks:

BAR Remarks: Difference is real

[Add Origination Samples](#)

Origination Location Samples:

Action	Certificate #	Inspection Location	Carrier ID	Inspection Date
View Select Remove	SH235205	140730 - BELMOND, IA	ACFX 36414	7/7/2006
View Select Remove	SH235203	140730 - BELMOND, IA	ACFX 37758	7/7/2006
View Select Remove	SH235206	140730 - BELMOND, IA	ACFX 57311	7/7/2006
View Select Remove	SH235213	140730 - BELMOND, IA	ACFX 96748	7/7/2006
View Select Remove	SH235196	140730 - BELMOND, IA	ACFX 99257	7/7/2006
View Select Remove	SH235201	140730 - BELMOND, IA	ACFX 99251	7/7/2006

[Add Destination Samples](#)

Destination Location Samples:

Action	Certificate #	Inspection Location	Carrier ID	Inspection Date
View Select Remove	NO113672	171696 - NEW ORLEANS (FIELD OFFICE)	AGS 742	9/19/2006
View Select Remove	NO113670	171696 - NEW ORLEANS (FIELD OFFICE)	AGS 763	9/19/2006
View Select Remove	NO113669	171696 - NEW ORLEANS (FIELD OFFICE)	N 103	9/19/2006
View Select Remove	NO290594	171637 - MYRTLE GROVE, LA (HARVEST STATES)	ING 5636	10/2/2006
View Select Remove	NO290556	171637 - MYRTLE GROVE, LA (HARVEST STATES)	PML 927	10/2/2006

- QACS may add additional Origination/Destination samples.
- QACS can add comments to Origination and/or Destination remark fields.
- QACS can remove samples, unless the BAR has entered data.
- If the word View is gray, there are multiple sublots. QACS will press Select to choose the desired sublots.

Edit Domestic Complaint - BAR

QAC Home > Domestic Complaint Search > Domestic Complaint List > Edit Domestic Complaint 0.0.7

Quality Assurance Control
Edit Domestic Complaint

Complaint #: 2009DOM9
Fiscal Year: 2009
Status: Active

Origination Location Remarks: Complainant feels Moisture is too low

Destination Location Remarks: n/a

BAR Remarks: Difference is real

Windows Internet Explorer [X]

 A notification has been sent to the QACS

OK

Origination Location Samples:

Action	Certificate #	Inspection Location	Carrier ID	Inspection Date
Edit	SH235205	140730 - BELMOND, IA	ACFX 36414	7/7/2006
Edit	SH235203	140730 - BELMOND, IA	ACFX 37758	7/7/2006
Edit	SH235206	140730 - BELMOND, IA	ACFX 57311	7/7/2006
Edit	SH235213	140730 - BELMOND, IA	ACFX 96748	7/7/2006
Edit	SH235196	140730 - BELMOND, IA	ACFX 99257	7/7/2006
Edit	SH235201	140730 - BELMOND, IA	ACFX 99251	7/7/2006

Destination Location Samples:

Action	Certificate #	Inspection Location	Carrier ID	Inspection Date
Edit	NO113672	171696 - NEW ORLEANS (FIELD OFFICE)	AGS 742	9/19/2006
Edit	NO113670	171696 - NEW ORLEANS (FIELD OFFICE)	AGS 763	9/19/2006
Edit	NO113669	171696 - NEW ORLEANS (FIELD OFFICE)	N 103	9/19/2006
Edit	NO290594	171637 - MYRTLE GROVE, LA (HARVEST STATES)	ING 5636	10/2/2006
Edit	NO290556	171637 - MYRTLE GROVE, LA (HARVEST STATES)	PML 927	10/2/2006

Save Submit Results to QACS Return

- BAR enters their results for each lot by clicking Edit.
- BAR can enter BAR Remarks.
- When all BAR results have been entered, click Submit Results to QACS.
- Pop-up informs that an email went to QACS.
- Press Save to save and exit or Return to cancel.

Edit Domestic Complaint

QAC Home > Domestic Complaint Search > Domestic Complaint List > Edit Domestic Complaint > Edit Lot 0.0.8

Quality Assurance Control
Edit Destination Lot

Sample Not Available:

QAC ID: 794 **OSP:** FGIS - New Orleans Field Office

Foreign Complaint Lot Status: n/a **Service Point:** 171696 - NEW ORLEANS (FIELD OFFICE)

Sample Number: **Special Grades:** n/a

Movement: In **Class / Subclass:** Yellow Corn (YC)

Grade: 1 **Service Types:** Official Sample-Lot (USGSA)

Sample Device: Mechanical Diverter **Lot Number:** 2006092166880

Carrier ID / Name: AGS 742 **File Sample ID:** AGS 742

Inspector: Rollins, Wilbert - 94788 **Carrier:** Barge

Inspection Date: 9/19/2006 **Inspection Level:** Original

BAR Supervision Inspector: 99158 **BAR Supervision Special Grade:** [Click to edit](#)

Final Class / Subclass: Yellow Corn (YC)

BAR Supervision Date: 6/4/2009

Low, David P - 99158

Factor (uom)	Original Result	Inspector	BAR Result	BAR Inspector	BAR Remarks
HT (%)	0	Rollins, Wilbert - 94788	<input type="text"/>	Low, David P - 99158	<input type="text"/>
DKT (%)	2.3	Rollins, Wilbert - 94788	2.6	Low, David P - 99158	<input type="text"/>

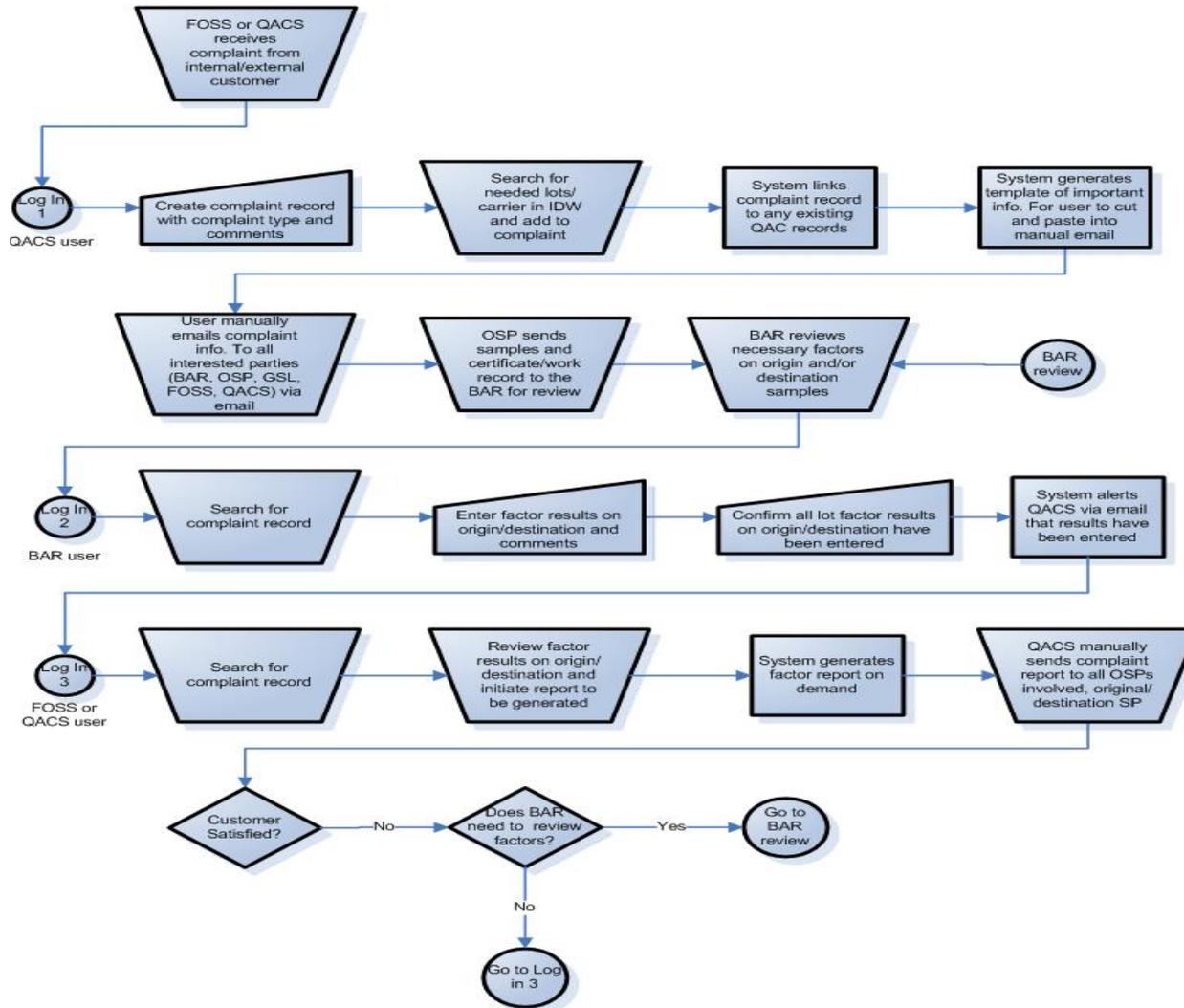
Remarks:

Last Modified Date: 6/4/2009 10:09:22 AM

- BAR enters Inspector name, date, and results.
- Remarks can be added for each factor and/or the sample.
- Press Save to save and exit or Return to cancel.

Domestic Complaint Flow Chart

Domestic Complaints Proposed Business Process



Contacts

- Comments and Questions can be directed to:

 - QAC Project Manager
 - Anita Heckenbach anita.d.heckenbach@usda.gov 816-659-8402
 - USDA-FGIS-QACS
 - Ken Critchfield {Retired}
 - QAC Team members
 - David Ayers cdgid@aol.com
 - Jim Brown {Retired}
 - Larry Freese {Retired}
 - Dale Phetteplace {Retired}

